The Five Keys

CORAZON
The Service Line Experts

The Five Keys are Corazon's proven approach for a high-quality, financially sound cardiac surgery program. Corazon brings more than **25 years of experience** in assessment and planning, and is ready to help shape a solid foundation for your cardiac program's success.

KEY ONE:
Governance & Culture

Assess the leadership structure, alignment, and culture that underpin the program, including decision-making, accountability, physician engagement, and the degree to which **collaboration, transparency and a commitment to quality and patient-centered care are embedded across the team.**

KEY TWO:
Process & Flow

Develop or refine patient flow structures for the patient's transition through the clinical continuum by optimizing care delivery processes. This results in **better cost savings, an enhanced patient experience and improved clinical outcomes.**

KEY THREE:
Quality & Safety

Develop the **structure and processes for continuous quality improvement across the continuum of care,** ensure integration with the hospital's overall quality improvement plan and combine cost containment and case management principles into the process. Includes case review by a Corazon Physician Advisor.

KEY FOUR:
Education & Competency

Create and implement an educational plan for staff through a **comprehensive and focused educational needs assessment.** The Corazon team has unrestricted access to medical experts and physician advisors who can provide industry expertise and perspective to your organization.

KEY FIVE:
Finances & Profitability

Evaluate fixed and variable costs, reimbursement and payor information and overall profit margin to **develop a plan that increases EBITA, IRR and, if capital is needed, demonstrate positive ROI.**