

The Service Line Experts

Heart & Vascular
Center of
Excellence

The Southwest Michigan-based, not-for-profit health system, Corewell Health Lakeland, offers a wide range of inpatient and outpatient care. In just two years, Corewell Health Lakeland Heart and Vascular has achieved six Corazon Accreditations across three campuses, all while earning the prestigious "Heart & Vascular Center of Excellence" at their St. Joseph Medical Center.



Having worked with Corazon for nearly two decades, Corewell Health Lakeland contacted Corazon regarding the replacement of their hybrid procedural suite as was required by the Michigan Department of Community Health. Having realized the value of Corazon's quality oversight and its ability to provide better patient outcomes through a collaborative, yet consultative approach, Corewell engaged Corazon for a multitude of Cardiovascular Accreditations which, over time, has established them as a Center of Excellence.

Since accreditation is not required in the state of Michigan if a facility has a hybrid OR on-site, most of Corewell's accreditations were done electively and have driven best practices across the service line and to the communities they serve.

What is a Corazon Center of Excellence?

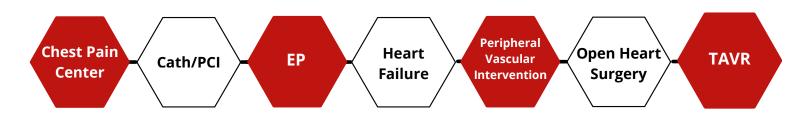
Corazon's Heart & Vascular Center of Excellence is a prestigious honor awarded to cardiovascular programs that earn accreditation at their highest level of services offered along with two other subspecialty programs in one parallel track. This designation provides a powerful testament to the community regarding the level of quality being maintained for each accredited service. Additionally, being a CoE differentiates the program as a top performer among all national cardiovascular programs, exemplified through the showcasing of sustainable quality and outcomes.

We are proud to have achieved the Heart & Vascular Center of Excellence designation for our cardiovascular services as it demonstrates our commitment to providing the highest quality level of care to our patients.

-Director of Cardiovascular Services

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Through Corazon Accreditation, Corewell Health Lakeland has successfully obtained the highest standards of care delivery for key cardiovascular program elements in compliance with best practices, the Michigan Department of Community Health (MI DCH), and industry-specific practice guidelines.





Corewell Health Lakeland's Accreditation Journey:



Corewell's path toward becoming a H&V Center of Excellence was an expedited one and even included two additional accreditations for CPC without PCI at their Niles and Watervliet locations. A timeline of Corewell's accreditations are shown above.

Per Bart Berndt, Executive Director of Surgery and Cardiology at Corewell Health Lakeland, "Becoming a Heart & Vascular Center of Excellence has really had a positive impact on our facilities from a revenue and volume standpoint, but accreditation has had an even greater impact on our community. Patients know they are coming to a quality program and can get their care locally."

Although a rigorous process consisting of an onsite comprehensive program review, clinical staff education, clinical outcomes analysis, an external case review, and the addressing of program deficiencies (among others), Corazon's Accreditation clients have reported 100% satisfaction with the accreditation process due to an increase in positive patient outcomes and Corazon's partnership-oriented approach. Since the initial onset of Corazon Accreditation, Corewell Health Lakeland has remained a national top performer in key quality metrics.

Highlights of This Engagement Include:

TAVR Accreditation. Recognizes the increasing use of transcatheter aortic valve procedures for severe aortic stenosis, supporting hospitals in providing this treatment.

Platinum Accreditation. Corewell Lakeland achieved this highest level, which includes quarterly peer reviews, operational metrics, and quality meetings, along with additional consultation and discount benefits.

Open Heart Surgery Accreditation. Corazon is the sole accrediting body for Open Heart Surgery programs in the U.S., crucial for trend identification and proactive issue management.

For a more detailed explanation of this Heart & Vascular Center of Excellence, call 412.364.8200.

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