

# CORAZON

## Joseph M. Dorko

Vice President

### Career Summary



Joseph Dorko is an influential leader with exemplary hospital operations expertise and knowledge. With over 25 years of healthcare industry experience, Joseph is a seasoned expert in hospital leadership and operations, system management, ambulatory care, and physician services. Most recently, he worked as a system-wide division leader at Community Health Systems in Nashville, TN, which includes 110 hospitals and healthcare systems in 18 states.

### Healthcare Experience

**Corazon, Inc.**

**2020 - Present**

***Vice President***

Provides consultation to hospitals and health systems across the country for the full continuum of care delivery development and strategy. Provides expertise on system-wide leadership, mentorship, and operational and financial management turnaround for hospitals, along with strategic service line development and management tactics. Interacts with leadership and staff at client sites on a peer-to-peer basis. Participates in site visits to present to Boards, hospital leadership, and/or internal and external stakeholders on the clinical, operational, and financial aspects of best practice services.

**Community Health Systems, Nashville, TN**

***VP Operations***

**July 2013 – 2020**

***VP Physician Practice Services***

**July 2019 – 2020**

- Assumed operational responsibility for 3000 employed providers and 9,000 non-provider employees and 4 regional vice presidents at the request of the company's president and COO to improve financial performance and bring structure and discipline to the division
- Exceeded 3% growth target in Q3 2019 for same store providers by 5%
- Improved Q3 2019 division financial performance over prior year by 1.4%
- Initiated standard leader work at the vice president level
- Restructuring organizational chart and decision-making matrix across the company

***VP Ambulatory and Specialty Care***

**July 2018 – 2020**



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- Enhance the company's ability to open new outpatient access points including, free-standing EDs, urgent care centers, walk-in clinics, ambulatory surgery centers, and free-standing imaging centers
- Responsible for Behavioral Health and post-acute services (IRFs, SNFs, and swing bed programs) and the ambulatory surgery center division operations
- Served as board member of the joint venture home health company
- Opened 4 free-standing EDs, 2 urgent care centers, 8 walk-in clinics, 2 joint-venture ASCs, and 5 Imaging Centers
- Increased 2018 Behavioral Health ADC by 14% over prior year
- Increased 2018 Inpatient Rehab admissions by 6% over prior year
- Increased 2018 profitability of ASC division by 25%

**VP, Operations****July 2013 – June 2018**

- Oversaw administrative responsibilities for 12-15 hospitals and associated clinics with net revenue in the range of \$1.6B to \$2.2B. Over this time the assigned hospitals changed due to the company's acquisition and divesture activities.
- Developed strategic plans, capital, and operating budgets
- Implemented strategic plans and budgets
- Implemented corporate initiatives at the local level
- Facilitated the acquisition of additional hospitals and providers in markets
- Recruited and developed new CEOs in responsible markets and
- Developed future administrative talent within the company's program
- Served on various corporate committees to develop clinical and IT initiatives

**Lutheran Health Network, Fort Wayne, IN****Network President and CEO****August 2010 – July 2013**

- Oversaw this integrated network comprised of six acute care hospitals, one orthopedic specialty hospital, one acute rehab hospital, seven urgent care centers, two ambulatory surgery centers, 900 physicians, and 7200 employees, including 260 physicians serving a population of 1.2 million in northeast Indiana
- Had administrative responsibility for all CHS assets in northeastern Indiana
- Oversaw the development of strategic plans, capital and operating budgets
- Directed the implementation of strategic plans and budgets
- Completed a 96-bed expansion at Lutheran Hospital
- Acquired 135 physicians from multiple independent groups

**Lutheran Hospital President and CEO****August 2007 – August 2010**

- Completed a joint venture with orthopedic surgeons to form an orthopedic hospital
- Established a joint venture with the acute care and rehab hospitals with 230 physician owners
- Acquired \$47M outpatient service centers from physicians.
- Obtained American College of Surgeons verification as a Level II Trauma Center

**Administrator/Chief Operating Officer****April 1999 – August 2007**

- Renovated and doubled the size of the ED (\$7M), designed and constructed the Heart Pavilion (\$19M), The Orthopedic and Spine Center (\$32M), the Comprehensive Cancer Center (\$8M)
- Developed and implemented new Performance Improvement model for clinical and operational improvements
- Implemented clinical automation systems including pharmacy robotics, bedside charting for nursing, CPOE and PACS
- Initiated steps to obtain verification as a Level 2 Trauma Center
- Created the Leadership Institute for leadership development for young managers

**Paulding County Hospital, Paulding, OH****Chief Executive Officer****1995 – 1999**

- Obtained hospital's initial JCAHO accreditation
- Implemented new services: Occupational Health Services Pulmonary Rehab Program, Wellness Program, and Swing Bed Program

- Re-established leadership from within and built trust with the community, medical staff, and employees after the Qurorum-managed facility was in a state of turmoil due to the management contract in place

**Clarion Hospital, Clarion, PA**

***Vice President, Ancillary Services***

**1991 – 1995**

***Director of Pharmacy***

**1987 – 1991**

- Had administrative oversight for Lab, Respiratory, Radiology, Food Service, Clinical Nutrition, Housekeeping, Maintenance and operational responsibility for Pharmacy
- Implemented new services: Occupational Health Services, Sleep Lab, and Pharmacy services to Clarion University and Clarion Psychiatric Center

**McKeesport Hospital, McKeesport, PA**

***Sterile Products Supervisor***

**1986 – 1987**

***Staff Pharmacist***

**1981 – 1986**

**South Hills Health System, Jefferson, PA**

***Staff Pharmacist***

**1980 – 1981**

***Pharmacy Intern***

**1977 – 1980**

**Education**

Master of Business Administration

**1991 – 1993**

University of Pittsburgh

Pittsburgh, PA

Bachelor of Science in Pharmacy

**1976 – 1980**

Duquesne University

Pittsburgh, PA

**Professional Memberships**

Member, American College of Healthcare Executives

**Community Involvement**

Board Member and Governance Committee Chair Alive Hospice, Nashville, TN

Numerous Community Boards while in Fort Wayne, TN

**Presentations**

“Climbing the Ascent: Understanding the Latest Trends - Establishing Networks of Care,” Panelist for The Corazon Fall Conference, September 2018.